

REFUND & CANCELLATION POLICY

Effective Date: December 30, 2025

This Refund & Cancellation Policy applies to all services provided by LM Immigration Group LLC.

1. General Policy

Due to the nature of our services which involve administrative work, document preparation, and consulting refunds are limited and subject to the conditions below.

2. Cancellation Window (48 Hours)

Clients may request a cancellation within 48 hours of purchase, provided that no work has begun.

To request cancellation, the client must send a written request to:

[✉ lmimmigrationgroup@gmail.com](mailto:lmimmigrationgroup@gmail.com)

If approved:

- Payments made will be refunded minus any processing fees charged by payment providers (e.g., Stripe).

3. No Refund After Work Has Begun

Once any of the following has occurred, no refunds will be issued:

- Document preparation has started
- Consultations have been conducted
- Drafts, forms, or business plans have been created
- Any portion of the service has been delivered

This applies regardless of the outcome of the immigration or government process.

4. Non-Refundable Fees

The following are non-refundable:

- Initial deposits
- Administrative fees
- Services already rendered

- Government filing fees (if applicable)
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5. No Refund Based on Government Decisions

Refunds will not be issued due to:

- Application denial
- Request for Evidence (RFE)
- Processing delays
- Policy or law changes

Government decisions are outside our control.

6. Chargebacks

Clients agree not to file chargebacks without first contacting us.

Improper chargebacks may be disputed with:


- Service records
 - Communication logs
 - Proof of work performed
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7. Exceptional Circumstances

At our sole discretion, we may evaluate exceptional situations on a case-by-case basis. Approval of exceptions is not guaranteed and does not create precedent.

8. Contact Information

For questions regarding this policy, contact:

 Immigrationgroup@gmail.com